



**Allenbourn Middle School**  
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**Headteacher:** Mr M Legge B.Ed (Hons) NPQH

10th February 2025

Dear Parents/Carers

### **IMPORTANT - Arbor Parent Account and App Launch**

As you know we have moved our MIS to **Arbor** this term. This is an exciting change that will improve how we communicate with families and across our Trust. Adopting Arbor will allow us to bring all core school data and workflows into one system and in doing so means that **we have now stopped using Class Charts**. We currently plan to continue to use ParentMail until the end of the Summer term. **From September we will also stop using ParentMail and all of our communications with families will be completed using Arbor**. Before we make this move we are **keen to ensure that all of our families have the Arbor app** and have **created their own account**.

We are really looking forward to getting started with Arbor and invite all our parents to familiarise themselves using the link below.

[Getting started - Log into the Parent Portal and the Parent App](#)

Arbor also offers access to many training resources which are completely free for you to make the most of! These can all be found [here](#).

As we **begin to use the Parent Portal and Parent App, we have set up an account for you**. To finish creating your account you just need to set a password. Your username is the email address we've sent this email to.

Go to <https://login.arbor.sc> and click **Forgot your password?** to finish setting up your account.

The Parent App can be downloaded from either the Playstore on android phones or the Apple Store on iPhones.

Initially you will only be able to see limited information on your Arbor App, however in time we will use Arbor to share a wide range of helpful information with you on a regular basis. It is our aim to be making full use of this application by September.

We will continue to keep you updated regarding our switch to Arbor for parents. We are able to track parental engagement and sign up to support us with this roll out. In the meantime If you have any questions about this change please contact the school office by emailing [office@allenbournmiddle.org](mailto:office@allenbournmiddle.org)

Yours sincerely

**Mr M Legge**  
Headteacher

